



1. **Why did I get this Notice of Privacy Practices from the Mental Health and Recovery Board of Union County (MHRBUC)?**

MHRBUC must send the Notice of Privacy Practices every three (3) years at minimum. The notice is sent to anyone MHRBUC paid at least one (1) service for that was delivered by one of our contracted agencies. Our contract agencies are Maryhaven at the Mills, Wings Support & Recovery, Residential Administrators, Lighthouse Behavioral Health Services, Council for Union County Families, Ohio Guidestone, Lower Lights Christian Health Center, and Columbus Springs (Dublin). You can find out more about our agencies at www.mhrbuc.org

2. **I do not receive services from a contracted agency right now. Why did I get this notice?**

MHRBUC must send out this notice at least every three (3) years. MHRBUC paid for services you received from a contracted agency within the last three (3) years.

3. **Does this Notice mean that MHRBUC has my service record?**

When MHRBUC pays for services, MHRBUC is acting like a health insurance plan. MHRBUC does not keep client records. The contracted agency keeps your service record. MHRBUC receives information from the contracted agency in order to pay for services you received. Examples of information MHRBUC may receive can be found in the Notice of Privacy Practices.

4. **Did I receive services from the MHRBUC?**

No, you did not receive services from MHRBUC. MHRBUC paid for the services you received at a contracted agency.

5. **How is my health information kept safe?**

MHRBUC has protections in place to keep your information safe. For example, only certain employees receive information to pay for your services. Also, we use technology safeguards such as firewalls to keep information secure.